

# Top 10 Things Michigan Theater Ushers Should Know

1. Dress code is black pants, an all white shirt with sleeves and closed-toe black shoes. (No jeans, t-shirts, or tank tops).
2. Arrive at the designated time to usher or you might not usher at all.
3. You **MUST** sign in. Otherwise you will be marked as a no-show
4. Please return usher supplies to their proper containers (flashlights and nametags)
5. Once a show starts ushers must stay behind the cross aisle so you can assist patrons at all times.
6. Although the Head Usher oversees each show, the House Manager is the Michigan Theater staff person who is ultimately responsible for all people in the house. If issues arise ask a House Manager for help.
7. You are welcome to enjoy a **small popcorn** and a **fountain drink** (no bottled water) at the designated time. Please wait for the Head Usher to tell you when “popcorn time” is.
8. Please stay until patrons are seated after the main act intermission. If you must leave early, let the Head Usher know in advance.
9. Ushers are allowed to watch the show but they must be ready to usher any late patrons into the theater.
10. Ushers should NOT eat popcorn or pop while standing in the aisles watching a show (We need to be ready to usher). Popcorn can be eaten in the lobby.